



# **Implementing standards in healthcare**

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# About today...

- **types of national standard**
- **clinical standards and the National Clinical Audit and Patients' Outcomes Programme**
- **NHS standards and the Annual Health Check**
- **how they link together**



# England



# Wales

- evidence
- consensus

## 2. NHS standards measures:

- 7 domains
- cost effective
- core
- developmental

the Annual Health Check

how they link together

# The Healthcare Commission...

**...promotes improvements in the quality of healthcare and public health through independent, authoritative, patient-centred assessments of the performance of those who provide services**



# Programme 2006/07

## FULL PROJECTS, UNDERWAY:

### Central Cardiac Audit Database CCAD:

Adult cardiac surgery

Paediatric surgery and interventions

Cardiac ambulance services

Cardiac patients' pathway

Heart failure

Adult cardiac interventions (eg, angioplasty)

Heart attack - Myocardial infarction (MINAP)

Heart rhythm management (Pacing/Implantable Defibrillators)

Rehabilitation (funded by BHF)

Bowel cancer (NBOCAP)

Head & neck cancer (DAHNO)

Lung cancer (LUCADA)

Oesophago-gastric cancer

Mastectomy/breast reconstruction

Continence (NACC)

People who have fallen

Stroke; and stroke prevention - carotid endarterectomy

New-born babies - Neonatal intensive care

Violence in MH Settings (inc. old age wards and the private sector)

National Diabetes Audit

## POSSIBLE PROJECTS:

Maternity

Renal

## Timing:

Scoping completed

Scoping completed



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# Answering the most important questions...



- **Was I given the best care?**
- **Am I better?**
- **Do I feel better?**

# Answering the most important questions...

- Was I given the best care?



**...clinical audit**

- Am I better?

**...clinical outcomes measurement**

- Do I feel better?

**...quality of life measures**

**...patients' views**

# Clinical standards and the National Programme



<b>NSF recommendations</b>	<b>All*</b>
<b>Audit-against-standards:</b>	<b>All:</b>
• <b>Based on NICE guidance</b>	<b>18</b>
• <b>Evidence-based (but not NICE)</b>	<b>5</b>
• <b>Professional consensus-based</b>	<b>4</b>

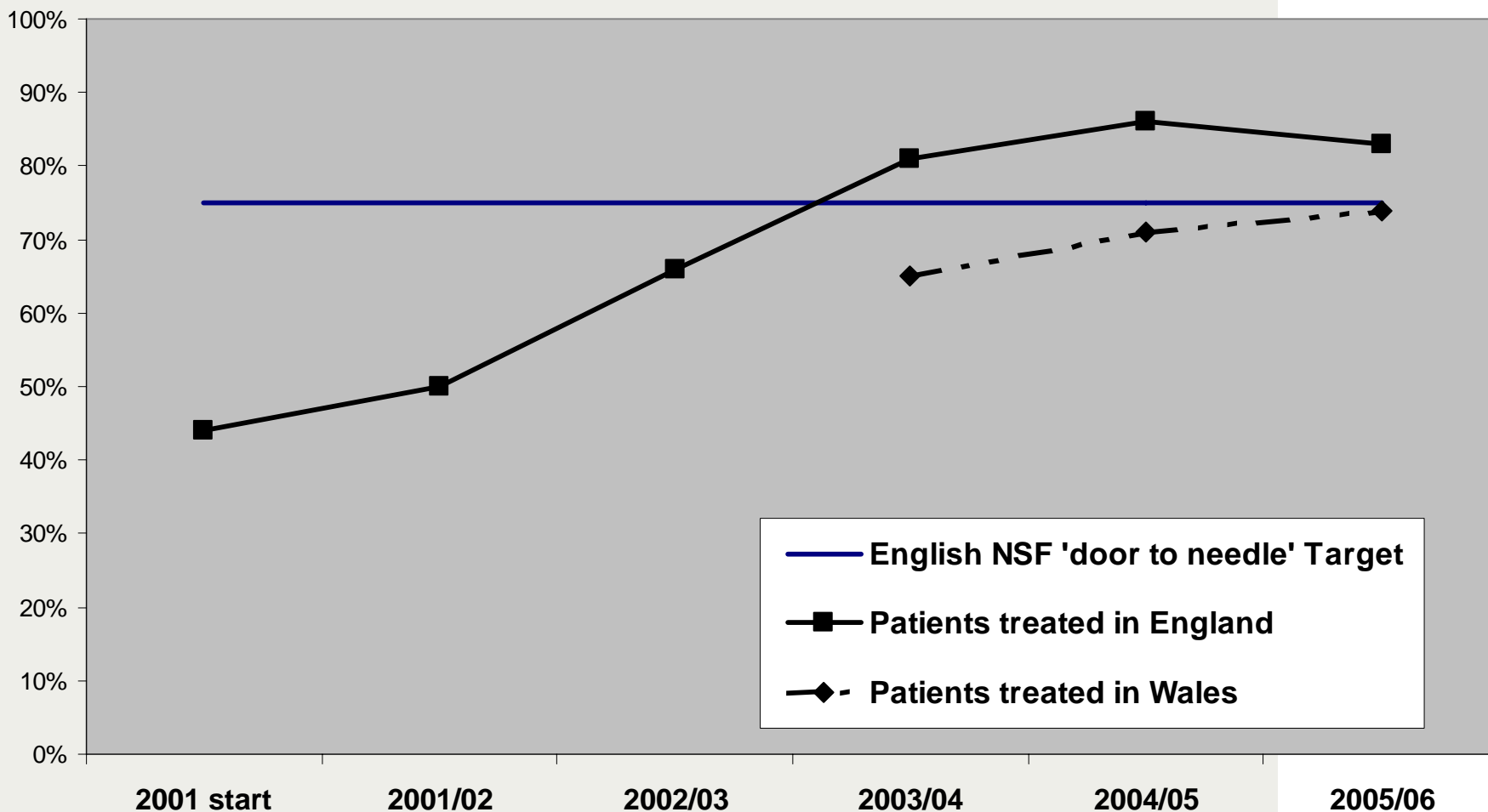
*\*Except the cancer projects, because cancer has no NSF as such*

# Heart attack: 'door to needle'

findings from MINAP



Patients 'thrombolysed' within 30 minutes of hospital arrival

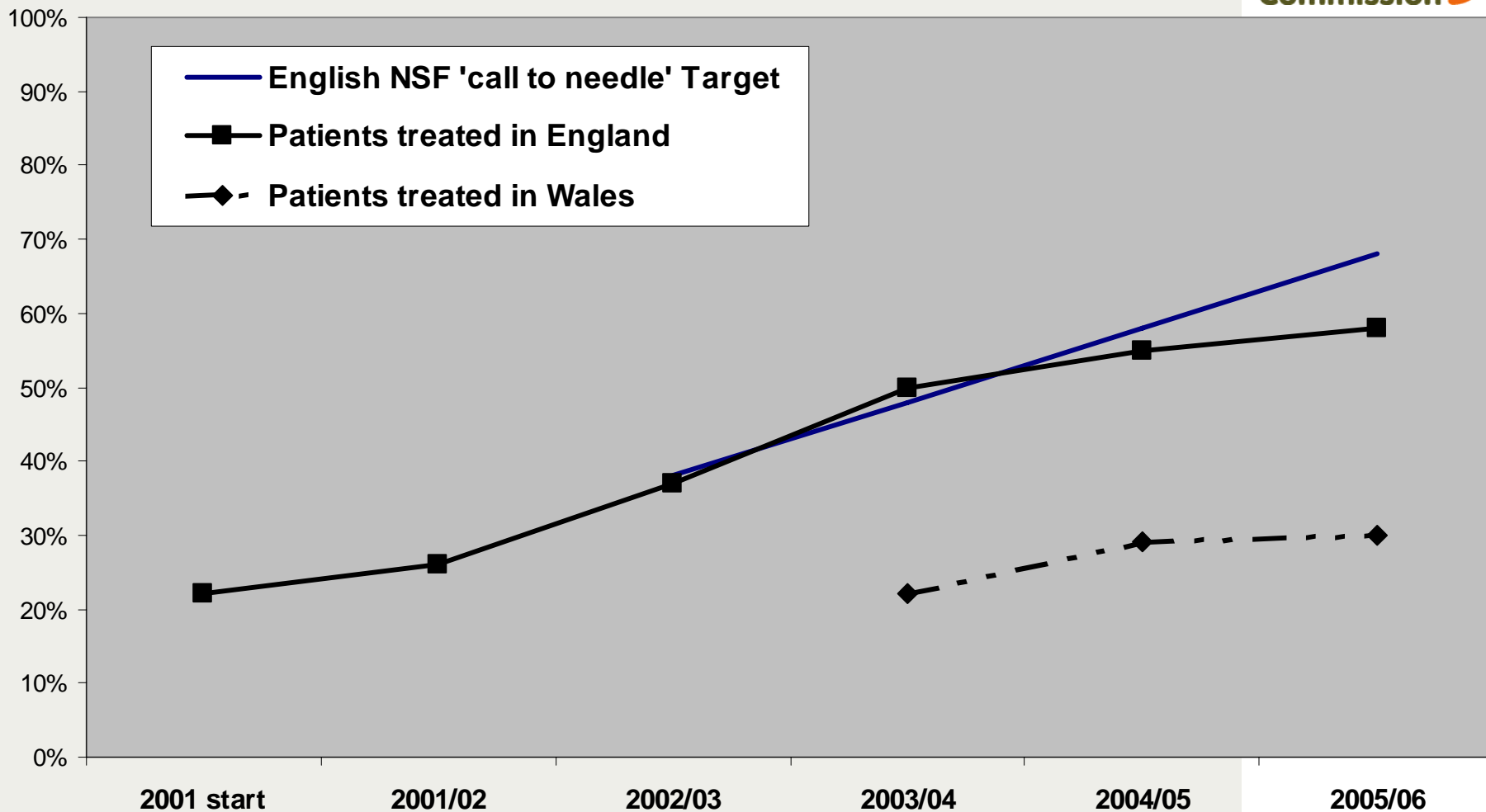


# Heart attack: 'call to needle'

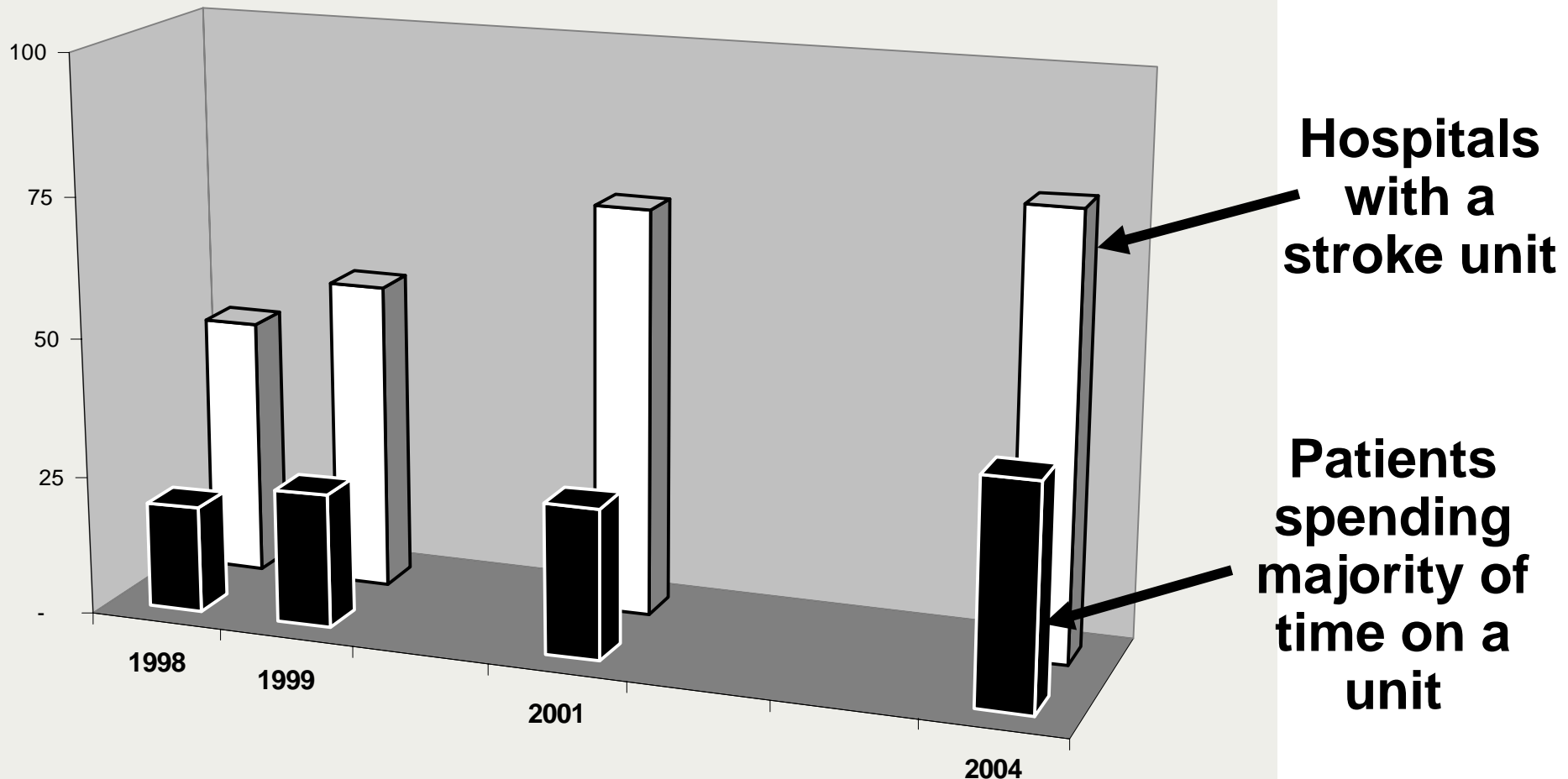
findings from MINAP



Patients 'thrombolysed' within 60 minutes of calling for help



# Stroke services: improving findings from the National Sentinel Stroke Audit

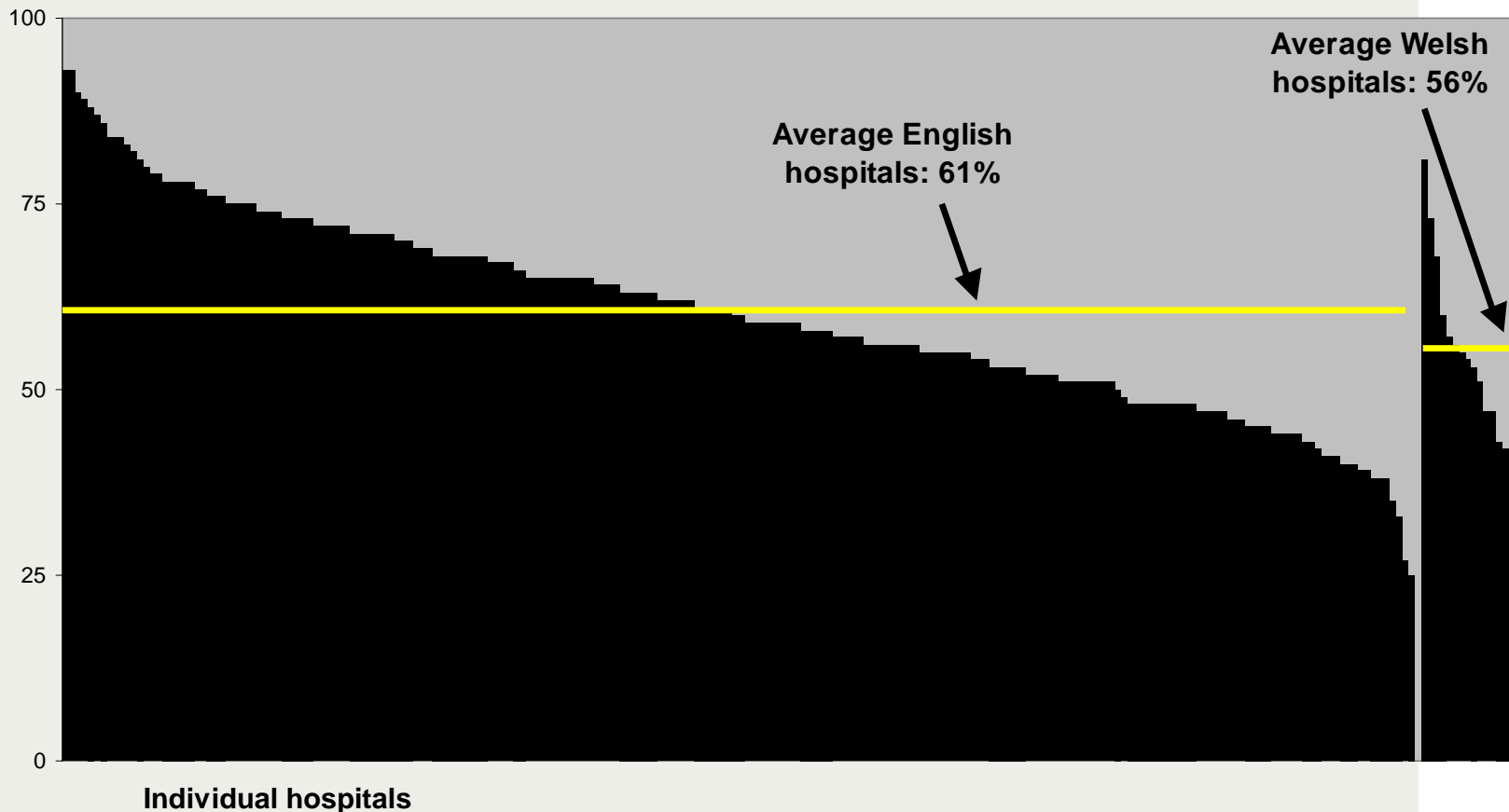


# Stroke services in 2004: best hospitals excellent...

## ...worst 'lamentable'



STROKE: The 12 key indicators - average composite score (max=100)

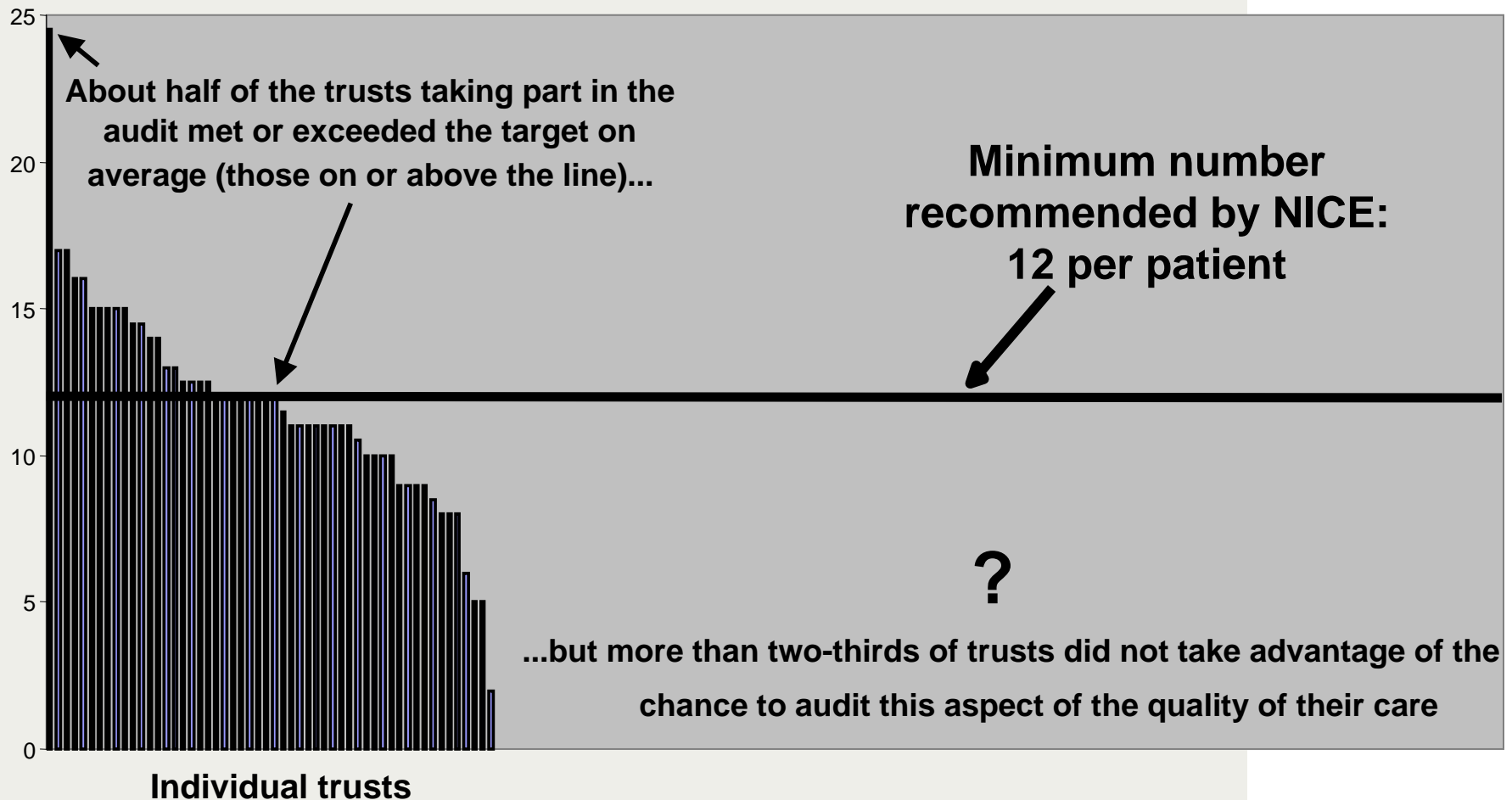


# NICE guidance: lymph nodes

## findings from the National Bowel Cancer Audit



Average (median) number of Lymph Nodes taken during 2004/05



# Annual health check



**2005/06**

Core standards

Existing national targets

Use of resources

Developmental standards

New national targets

Improvement reviews

Annual Rating

types of standard

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**2006/07**  
pilot

# The CORE NHS standards

- standard C5d: “Healthcare organisations ensure that clinicians participate in regular clinical audit and reviews of clinical services”
- cross-checking: includes participation in national audits
- England (Wales has its own arrangements)
- full information about the standards on our or DH website

# Developmental standards

13 developmental standards across seven domains

**2006/2007** focus on the following:

- safety
- clinical and cost effectiveness (stroke, cancer, coronary heart disease, mental health and research and development)
- patient focus (complaints handling)
- public health



the National Programme

purpose of the Programme

Annual Health Check

**Developmental Standards**

how they link together

# Use in the Annual Health Check

**How good is the quality of your care?  
Developmental Standards from  
2006/07 onwards**

**Improvement  
reviews**

**Is your trust taking part?  
Core Standards from  
2005/06 onwards**

**National  
targets**

**The National Clinical Audit and Patients'  
Outcomes Programme**



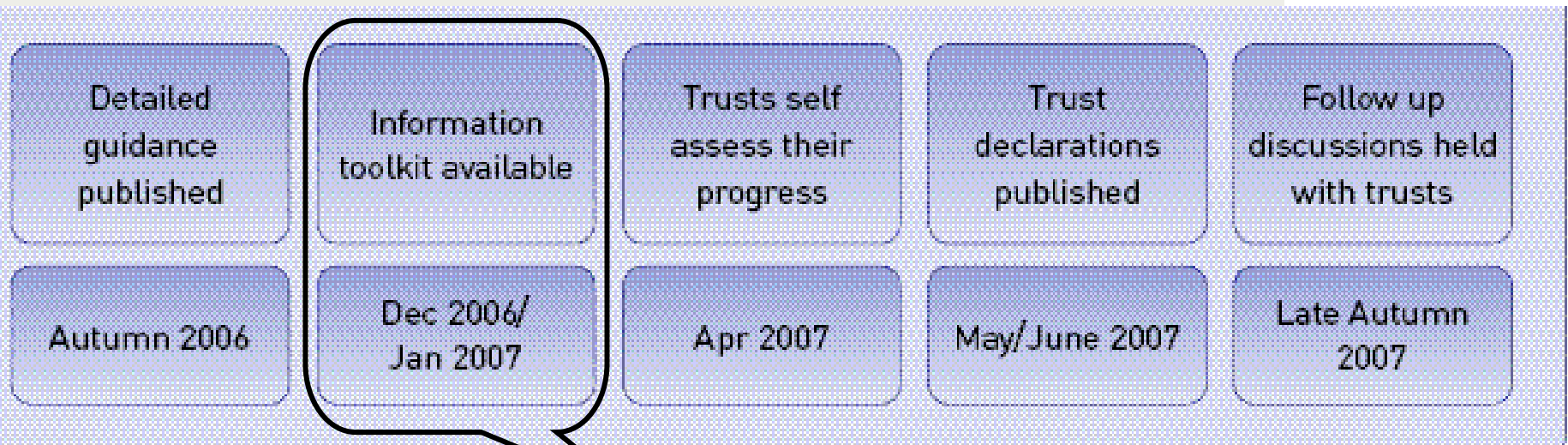
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# Developmental standards assessment: timeline



## National audits:

- Participation
- Data quality
- Findings

**inspecting, informing, improving**



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