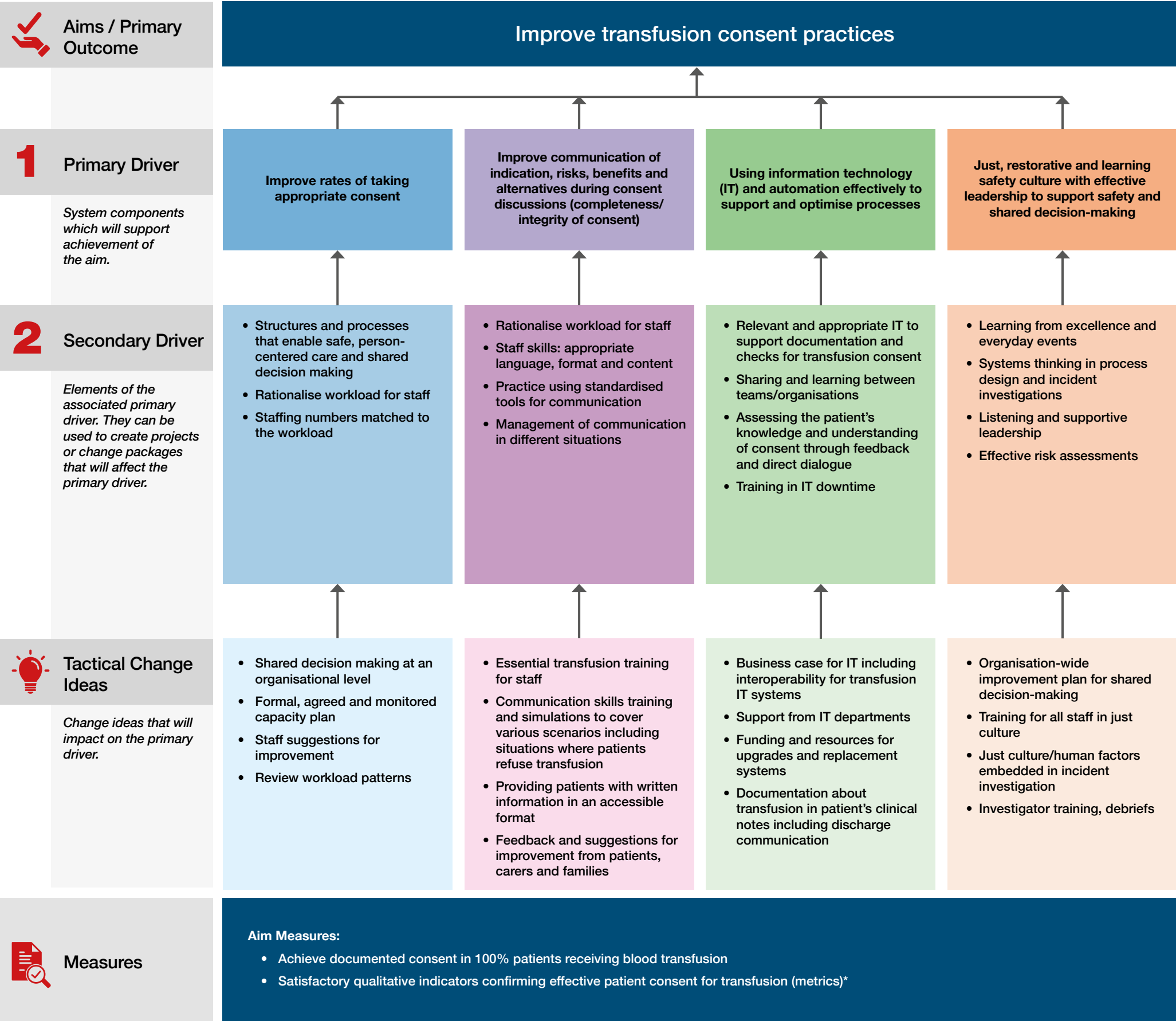


DRIVER DIAGRAM

The Problem: Suboptimal consent practices for transfusion with inadequate documentation.

A driver diagram is a simple, visual tool used to conceptualise issues and determine the system components which will then create a pathway to get to the goal. This tool helps support staff to systematically plan and structure improvement projects. Drivers are the factors/areas that you need to change to see improvement. Change ideas are the tactical changes to processes and things that staff could do differently which will impact on the drivers recognised. This is a dynamic document with some suggestions that teams can build on and amend to suit local needs. To learn more about driver diagrams, please see [Driver Diagram | Institute for Healthcare Improvement](#)



*An international key stakeholder consensus study published in 2022 related to development of a core outcome set for informed consent for therapy outlined nine core outcomes. These included:

1. Satisfaction with the quality and amount of information
2. Patient feeling that there was a choice
3. Patient feeling that the decision to consent was their own
4. Confidence in the decision made
5. Satisfaction with communication
6. Trust in the clinician
7. Patient satisfaction with the consent process
8. Patient rated adequacy of time and opportunity to ask questions.

Further information can be found at this link:
[COMET Initiative | Development of a core outcome set for informed consent for therapy: An international key stakeholder consensus study](#)



USEFUL RESOURCES
<https://www.ihl.org/resources/Pages/Tools/Driver-Diagram.aspx>
<https://learn.nes.nhs.scot/2278/quality-improvement-zone/qi-tools/driver-diagram>

