Safe Sampling
A reliable answer?

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When this patient dies it will be YOUR FAULT for rejecting my sample!!!!!!!!!
The apparent solution?

• 55% F2 take 2 at the same time

• 22% unlabelled in pocket til later OR get someone else to label (40% were happy to label a sample they had not witnessed being taken)

• ONLY 50% stated that they label at the bedside
Unpollicable

Dangerous, just introduces delay

Doesn’t improve safety

Impractical

Waste of everyone’s time

Waste of everyone’s time
Perfection

BLAME

Punishment
What we did

1. Considered all the ways current rules are broken
2. Considered the users and their relationship with IT at work
3. Asked what staff want -
   Easy, Fast, Available ALL the time
4. Designed something 25% faster
5. Reduced rejections from 6-20% to 0.02%
6. The system requires sign in and confirmation of correct process
PACA
21-Mar-1978
Male

Alan
999 009 5876
CR C710041
<table>
<thead>
<tr>
<th>Patient details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Surname:</strong></td>
</tr>
<tr>
<td><strong>Given Name:</strong></td>
</tr>
<tr>
<td><strong>DOB:</strong></td>
</tr>
<tr>
<td><strong>CR Number:</strong></td>
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<tr>
<td><strong>NHS Number:</strong></td>
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<tr>
<td><strong>Gender:</strong></td>
</tr>
</tbody>
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Has the patient verbally confirmed these details?

- [ ] No
- [ ] Yes

Please confirm, by scanning barcode on the patient's wristband, that the sample has been taken at the patient's bedside without any interruptions.
Medical Director’s Newsletter
Newsletter Date: 24.2.2016
Volume 2, Issue 8

The Transfusion Team have devised the Llama app to ensure safety at the point of taking a blood sample for cross-match specimens and to avoid having to take two separate samples. This has much reduced the number of rejected cross-match specimens, reduced labelling time and improved safety. The safety of the system is dependent on scanning the wristband attached to the patient. Any practice of subverting the system by scanning a wristband remote from the patient completely invalidates it.

**There will be zero tolerance of the wrong use of the Llama app and detection of misuse will result in disciplinary action.**

BY THE BEDSIDE is always essential to correct cross-match labelling.
Quality means doing it right when no one is looking.

Henry Ford